TOWN SEARS SEH

WINS

- The new lab technician from the Philippines has received H1-B approval.
- Train has been hired to create efficiency plans aimed at enhancing temperature control in the building for Board evaluation. They will also investigate federal and state incentives, with an emphasis on cost savings.
- The night shift ward clerk position in the Emergency Department has been filled.
- Dr. Inessa has finalized her contract. This means we have TWO physicians starting in August!
- Kaylie Jarrett, PA-C, has also signed her contract.
- A new PFS employee will begin training next week.
- We ended the month with a net profit of \$16,000.00, with gross revenue trending upward.
- AP is running efficiently at 15 days.
- Congratulations to Bev Erdmann for receiving the "Above and Beyond Award" by the Illinois Homecare and Hospice Council. This award recognizes individuals who show exceptional accomplishments in the workplace. Erdmann has been a dedicated employee of Sparta Community Hospital for 40 years, with 24 years specifically with home health.

CLINIC UPDATES

Bradbury Rural Health has officially had a name change to Southwestern Community Health. As we've discussed in the past, we have spent this last fiscal year determining and/or redetermining our designations to ensure that we are offering the right services, in the right locations to meet the needs of our population. Along with the name change, we will be increasing primary care offerings in the clinic.

Dr. Inessa Chernysh has officially signed her contract and will be joining us at Marissa Medical Clinic in August 15, 2024! Dr. Wood's last day with us will be August 8.

Dr. Febi Oyelana has secured housing in Sparta, and is on track to begin at Coulterville Medical Clinic in August!

Kaylie Jarrett, PA-C, will be joining us in the Mobile Health Clinic and Southwestern Community Health. Tyler Tanzyu's last day with us will be May 24.

Ashley Hundelt, APRN, has began seeing behavioral health patients at Southwestern Community Health. She will be onsite every other Friday.

Dani Scott, PA-C, has started seeing primary care patients at Southwestern Community Health on Friday mornings, and will also be leading our telehealth efforts.

Dani Preuss, PA-C, will be transitioning her clinic to Southwestern Community Health beginning in May.

April 2024

Journey to Excellence Points of Interest

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HEALTHY MERITS

We are thrilled to announce an exciting opportunity for employees enrolled in our health plan. Starting May 1, 2024, our health plan will introduce a wellness program named "Healthy Merits." By engaging in this program, employees can earn points to exchange for incentives, worth up to \$150 in gift cards. To encourage a healthy lifestyle, participants must complete specific activities known as 'Gateway Activities' to qualify for incentives.

- MeasureUp—Biometric Screening is mandatory for all participants (regardless of latest physical examination), with onsite screenings available in the Hospital Activity Room from May 6-17. Fasting will be required for this screening, which includes lab work.
- 2. AgeGage—Complete an online health assessment.
- Say Ahh—Each participant must undergo an annual wellness visit with their healthcare provider. Employees who had a wellness exam between January 1 - April 30, 2024, can submit documentation to fulfill this requirement.

This program is voluntary and exclusive to the primary account holder (the employee carrying the insurance for the family), with spouses and dependents ineligible to participate.

Stay tuned for a link to register for the Biometric Screenings, and remember to fast before the screening!

For any inquiries, feel free to contact Jerrold at ext. 1406.

SCHOLARSHIP OPPORTUNITIES

The Helen McKelvey Scholarship is accepting applications through April 30, 2024. Any person accepted into, or currently enrolled in a medical-related healthcare curriculum is eligible.

https://www.spartahospital.com/about-us/auxiliary/

The Alene Holloway RN Scholarship, sponsored is accepting applications through May 10, 2024. Any hospital employee accepted into, or currently enrolled an accredited registered nursing program is eligible.

https://www.spartahospital.com/foundation/alene-holloway-rn-scholarship/



Participating Is Simple!

- 1. Register
- 2. Log your physical activity
- 3. Return your log
- 4. Be entered into drawing for prizes!

Register by April 7, and receive a FREE T-Shirt! www.getmovinrandolphcounty.org

Contact the Randolph County Health Department for Information - 618-826-5007







Journey to Excellence

At Sparta Community Hospital, our goal is to provide exceptional care and improve the health of the community, while also reducing the cost of providing that care. We measure and monitor our quality and service metrics, along with panel growth and employee engagement, to make sure that we are providing the best level of service to the greatest number of people that we can. If the Final LEM Score for FY24 is a 3 or greater, all employees will receive a bonus!

Goal: ≥ **3 Current: 2.75**

0	1 2 3 4	5
Pillar	FY 24 Goal	Score
Service	Increase Top Box Percentage for the question "Please rate your experience where 0 is the worst provider/practice possible and 10 is the best provider practice possible" from 78.2% to 80.23% Goal: 80.23% Current: 78%	LEM: 1 Weight: 10%
	Increase the Outpatient Satisfaction score of Overall Top Box Percentage from 76.94% to 78.94% (composite of the following individual service lines: Laboratory, Diagnostic Imaging, Respiratory Therapy, Rehabilitation, Infusion Therapy, Sleep, Cardiac Rehabilitation) Goal: 78.94% Current: 77.44%	LEM: 2 Weight: 5%
Growth	Increase number of covered lives receiving primary care in one of our clinics by 2.5% (10,763 individuals to 11,032 individuals) Goal: 11,032 Current: 10,849	LEM:2 Weight: 10%
	Increase patient touchpoints by 2.5% (44,467 to 45,579) as measured by the total number of outpatient (including ED), swing bed, and home health registrations. Goal: 45,579 Current: 44,411	LEM: 1 Weight: 15%
People	Decrease Employee Turnover to below 21.2% (includes PRN staff, but excludes retires and deaths) Goal: <21.2% Current: 18.2%	LEM: 5 Weight: 15%
Finance	Achieve operating margin equal to or greater than 2%. Goal: ≥ 2.2% Current: 2.61%	LEM: 3 Weight: 25%
Quality	Increase the composite average of Clinic quality measures Goal: ≥ 3 Current: 1.33 Increase percentage of patients with a controlled hemoglobin A1C less than or equal to 9.0 from 80% to 82% or greater Goal: ≥ 82% Current: 77 LEM: 1	LEM: 1 Weight: 5%
	Increase the percentage of mammograms from 81% to 83% or greater (females age 50-75 with qualifying clinic visit) Goal: ≥ 83% Current: 82 LEM: 2	
	Increase percentage of patients with controlled blood pressure from 89% to 91% (patients 18-85 with diagnosis of hypertension) Goal: 91% Current: 85% LEM: 1	
	Increase percentage of patients completing Annual Wellness Visit from 54% to 56% or greater (Active Patient Panel/Covered Lives Measure) Goal: ≥ 56% Current: 63%	LEM:5 Weight: 5%
	Reduce readmissions from 5.9% to 5.0% Goal: ≤ 5% Current: 4.1%	LEM: 5 Weight: 10%