

Non-Discrimination Notice

Patient Protection and Affordable Care Act: Section 1557

Sparta Community Hospital District complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes. Sparta Community Hospital District does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Sparta Community Hospital District:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, ask any employee, or you may contact the Quality/Risk Manager at 618-443-1416.

If you believe that Sparta Community Hospital District has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Quality/Risk Manager

818 E. Broadway

Sparta, IL 62286

Phone: 618-443-1416

Email: quality@spartahospital.com

You can file a grievance in person or by mail or email. If you need help filing a grievance, the Quality/Risk Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at hhs.gov/ocr/office/file/index.html.

The statements below direct people whose primary language is not English to translation assistance:

ATENCIÓN: Si habla español, hay disponibles servicios gratuitos de asistencia lingüística. Llame al 618-443-1416 o hable con su proveedor.

UWAGA: Jeśli mówisz po polsku, dostępne są bezpłatne usługi pomocy językowej. Zadzwoń pod numer 618-443-1416 lub porozmawiaj ze swoim dostawcą.

注意: 如果您会说中文, 可以使用免费的语言协助服务。致电 618-443-1416 或咨询您的医疗服务提供者。

주의: 한국어를 구사하는 경우 무료 언어 지원 서비스를 이용할 수 있습니다. 618-443-1416으로 전화하거나 의료 제공자에게 문의하십시오.

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga librang serbisyong tulong sa wika. Tumawag sa 618-443-1416 o makipag-usap sa iyong provider.

تنبيه: إذا كنت تتحدث العربية، تتوفر خدمات مساعدة لغوية مجانية. ل بالرقم 618-443-1416 أو تحدث إلى مزودك.

ВНИМАНИЕ: Если вы говорите по-русски, вам доступны бесплатные услуги языковой помощи. Позвоните по номеру 618-443-1416 или поговорите со своим поставщиком услуг.

ध्यान आपो : જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. 618-443-1416 પર કોલ કરો અથવા તમારા પ્રોવાઇડર સાથે વાત કરો.

توجه: اگر آپ اردو بولتے ہیں تو مفت زبان کی معاونت کی خدمات دستیاب ہیں۔ 618-443-1416 پر کال کریں یا اپنے فراہم کنندہ سے بات کریں۔

CHÚ Ý: Nếu bạn nói tiếng Việt, dịch vụ hỗ trợ ngôn ngữ miễn phí có sẵn. Gọi 618-443-1416 hoặc nói chuyện với nhà cung cấp của bạn.

ATTENZIONE: Se parli italiano, sono disponibili servizi gratuiti di assistenza linguistica. Chiama il 618-443-1416 o parla con il tuo fornitore.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो मुफ्त भाषा सहायता सेवाएं उपलब्ध हैं। 618-443-1416 पर कॉल करें या अपने प्रदाता से बात करें।

ATTENTION : Si vous parlez français, des services d'assistance linguistique gratuits sont disponibles. Appelez le 618-443-1416 ou parlez à votre fournisseur.

ΠΡΟΣΟΧΗ: Εάν μιλάτε ελληνικά, διατίθενται δωρεάν υπηρεσίες γλωσσικής βοήθειας. Καλέστε το 618-443-1416 ή μιλήστε με τον πάροχό σας.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachberatungsdienste zur Verfügung. Rufen Sie 618-443-1416 an oder sprechen Sie mit Ihrem Anbieter.